

October 11, 2023

Dear valued customers, partners, and friends,

Israel is currently facing a state of war, marked by a recent escalation in hostilities initiated by Hamas. On Saturday, October 7, terrorists launched an extensive attack from the Gaza Strip on Israel, targeting both civilian and military targets. This tragic situation has so far resulted in the loss of at least 1000 lives and left more than 2,600 wounded. In response to these challenging circumstances, Israel's security forces are working to safeguard its citizens on all fronts.

Unfortunately, Israel has previous experience in dealing with emergency cases. Therefore, despite the ongoing situation, Israeli businesses and the Israeli economy remain resilient and continue their activities. Israeli factories and companies, both in terms of workforce and operations, are prepared to respond and maintain regular production. The basic infrastructure in Israel, including airports, ports, and banks, continues to function effectively.

At Amiad Water systems, we understand the importance of delivering on our commitments to our valued clients and partners. Amiad has multiple production sites, both in Israel and in other parts of the world, capable of recovering any specific shortage in one of them.

We want to assure you that our company's operations will continue despite the difficulties. We are committed to ensuring that deliveries and production, as promised, will proceed efficiently and without interruption.

We sincerely hope that the current situation will come to a swift resolution, allowing us to return to normal operations as soon as possible.

Thank you for your understanding and continued support. If you have any questions or concerns, please do not hesitate to reach out to us.

Best regards,

A handwritten signature in blue ink, appearing to read 'Dori Ivzori', written over the printed name.

Dori Ivzori – CEO

Amiad Water Systems Ltd.